

Rural Industries Skill Training Centre Incorporated (4198)

2019 RTO Performance Summary Report

This report details the 2019 results of the *Student Satisfaction Survey* and from the *Employer Satisfaction Survey*, as well as results from previous years of the surveys (where available). The below overview presents the key Performance Measures across **Student experience**, **Student outcomes**, and **Employer feedback**.

In 2019, 70 students from Rural Industries Skill Training Centre Incorporated (4198) took part in the survey. This is a response rate of 36.3%. The average response rate for all of Victoria was 35.7%.

In 2019, 50 of the respondents in the survey were completers and 20 were early leavers.

Performance measures

This table provides an overview of the 11 performance measures and is followed by a detailed analysis of these results.

	Rural Industries Skill Training Centre Incorporated			2019 average
	2019	2018	Trend	Victoria
Student experience				
Proportion of VET students who were satisfied with training provided by Rural Industries Skill Training Centre Incorporated	91.0% ▲	90.7%		77.5%
Proportion of VET students who reported a positive perception of teaching	83.8% ▼	84.4%		68.3%
Proportion of VET students who reported a positive perception of the assessment process	82.1% ▲	81.8%		69.5%
Proportion of VET students who were satisfied with generic skills and learning experiences	62.3% ▲	53.2%		46.8%
Student outcomes				
Proportion of VET students who achieved their main reason for training	91.4% ▼	91.5%		73.5%
Proportion of VET students with an improved employment status after training	74.1% ▼	78.0%		45.2%
Proportion of VET students who went on to further study at a higher level than their completed training	34.4% ▼	41.5%		19.9%
Proportion of VET students who would recommend Rural Industries Skill Training Centre Incorporated	87.9% ▼	88.4%		76.0%
Employer feedback				
Proportion of employers who were satisfied with training provided by Rural Industries Skill Training Centre Incorporated	93.5% ▲	87.5%		78.5%
Proportion of employers who would recommend Rural Industries Skill Training Centre Incorporated	93.2% ▲	87.5%		73.6%
Proportion of employers who reported improvement in the generic skills of their apprentices and trainees	54.3% ▼	55.0%		59.5%

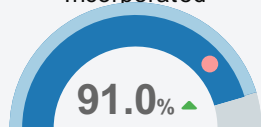
▲ Higher than previous year ▼ Lower than previous year

Student experience summary

Legend

Rural Industries Skill Training Centre Incorporated ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who were **satisfied with training** provided by Rural Industries Skill Training Centre Incorporated

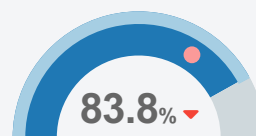


2019 n = 67

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items and 'not applicable' responses.

	2017	2018	2019
Overall, how satisfied are you with your training?	86.3	90.7 ▲	91.0 ▲

Proportion of VET students who reported a **positive perception of teaching**

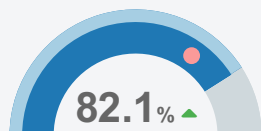


2019 n = 68

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
Clearly taught the subject	88.5	91.1 ▲	88.2 ▼
Understood your learning needs	80.8	86.4 ▲	89.6 ▲
Had current industry experience	90.4	88.9 ▼	94.1 ▲

Proportion of VET students who reported a **positive perception of the assessment process**

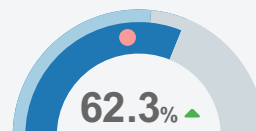


2019 n = 67

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
Clearly outlined to you	80.4	81.8 ▲	86.6 ▲
Appropriate for your studies	84.3	90.7 ▲	90.9 ▲
Carried out as outlined to you	82.4	86.0 ▲	89.6 ▲

Proportion of VET students who were satisfied with **generic skills and learning experiences**



2019 n = 69

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all six components of the question, exclusive of missing items and "Not applicable" responses.

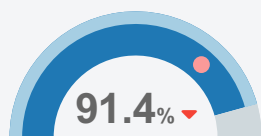
	2017	2018	2019
English writing skills	42.6	67.5 ▲	66.7 ▼
Numerical skills	58.8	65.0 ▲	66.7 ▲
Problem solving skills	76.9	79.5 ▲	90.8 ▲
Team working skills	82.0	84.1 ▲	90.8 ▲
Self-confidence	76.9	84.8 ▲	85.1 ▲
Career outlook	86.8	80.0 ▼	88.2 ▲

Student outcomes summary

Legend

Rural Industries Skill Training Centre Incorporated ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who **achieved their main reason for training**

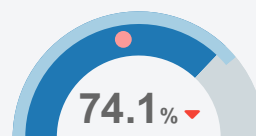


2019 n = 70

This measure is based on the proportion of students who reported they “Strongly Agree” or “Agree” that they achieved their main reason for undertaking training.

	2017	2018	2019
You achieved your main reason for doing the course	88.7	91.5 ▲	91.4 ▼

Proportion of VET students with an **improved employment status after training**



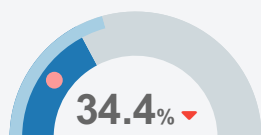
2019 n = 58

This measure is based on student responses to nine questions. Students had an “improved employment status after training” if they were employed before training and afterwards had greater responsibility, a promotion, started a new role, earned more, worked more hours, gained extra skills, completed an apprenticeship/traineeship or set up a business. For those that were unemployed, they had “improved employment status” if they got a job or set up a business.

The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

	2017	2018	2019
Proportion of VET students with an improved employment status after training	-	78.0	74.1 ▼

Proportion of VET students who went on to **further study at a higher level** than their completed training

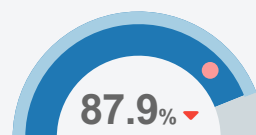


2019 n = 61

Students that commenced another course or further study were asked about the level of the new course. This measure is based on the proportion of students who reported that they were going onto further study at a higher level than the course recorded in their administrative data.

	2017	2018	2019
Proportion of VET students who went on to further study at a higher level than their completed training	30.6	41.5 ▲	34.4 ▼

Proportion of VET students who would **recommend** their RTO



2019 n = 66

This measure is based on the proportion of students who reported that they were “Very likely” or “Likely” to recommend the RTO to other students.

	2017	2018	2019
How likely would you be to recommend this training organisation to other students?	82.4	88.4 ▲	87.9 ▼

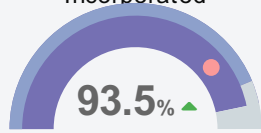
Employer feedback summary

Results from the *Employer Satisfaction Survey* will only be shown where there are five or more employers of apprentices or trainees who responded to the survey.

Legend

Rural Industries Skill Training Centre Incorporated ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of employers who were **satisfied with training** provided by Rural Industries Skill Training Centre Incorporated

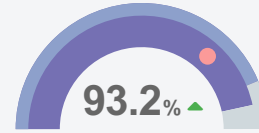


2019 n = 46

This measure is based on the proportion of employers of apprentices and trainees who reported that they were “Very satisfied” or “Satisfied” with training provided by the RTO, exclusive of missing items.

	2017	2018	2019
Overall satisfaction	86.4	87.5 ▲	93.5 ▲

Proportion of employers who would **recommend** Rural Industries Skill Training Centre Incorporated

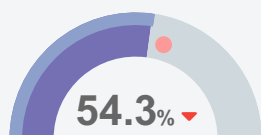


2019 n = 44

This measure is based on the proportion of employers of apprentices and trainees who reported that they were “Very likely” or “Likely” to recommend the RTO to other employers, exclusive of missing items.

	2017	2018	2019
Likely to recommend	83.7	87.5 ▲	93.2 ▲

Proportion of employers who reported improvement in
generic skills



2019 n = 46

This measure is based on the proportion of employers who reported that they were “Highly Satisfied” or “Satisfied” that the RTO contributed to an improvement in **all** the following skills of their apprentice(s)/trainee(s); technical/job specific skills, problem solving skills, decision making skills, confidence and initiative, teamwork skills, writing skills, numeracy skills and IT/computer skills, exclusive of missing items and "not applicable" responses.

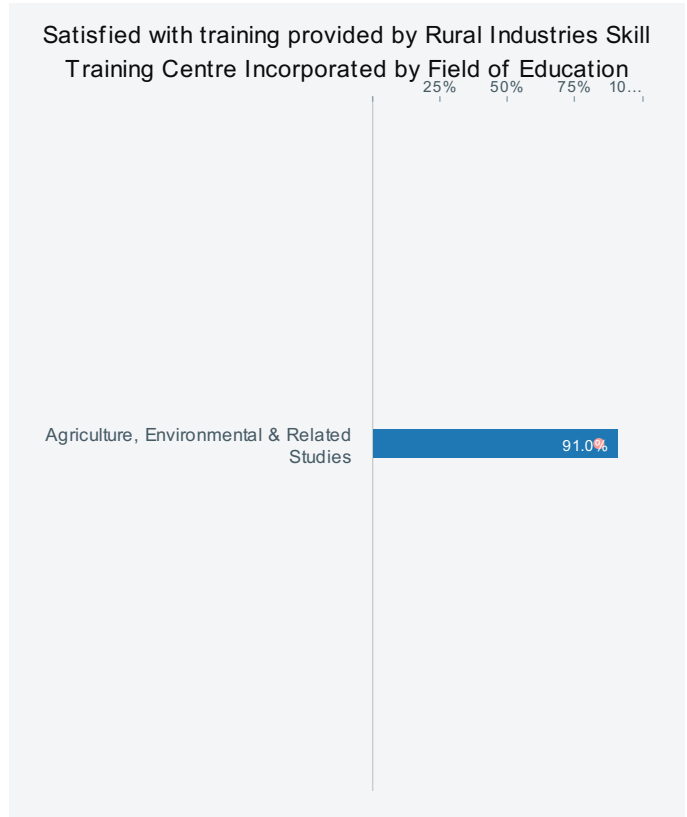
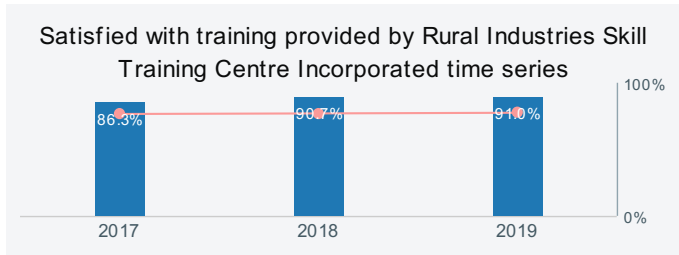
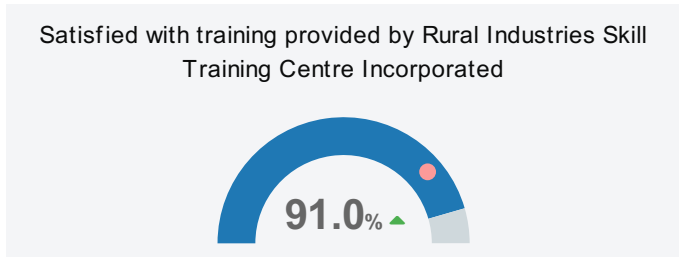
The methodology used to construct this measure was changed for the 2017 survey. From 2017 onwards, the measure included “Decision-making skills” and “IT/computer skills”, and excluded “Career outlook”. So, the 2016 results are not directly comparable to the results from 2017 onwards.

	2017	2018	2019
Technical/job specific skills	86.0	87.5 ▲	91.3 ▲
Problem solving skills	85.4	75.0 ▼	79.1 ▲
Decision making skills	86.0	75.0 ▼	78.3 ▲
Team working skills	83.7	82.1 ▼	84.4 ▲
Numerical skills	69.4	58.1 ▼	60.6 ▲
Writing skills	65.5	58.1 ▼	56.7 ▼
IT/computer Skills	65.5	75.9 ▲	67.7 ▼
Confidence and initiative	97.6	80.0 ▼	84.8 ▲

Student experience

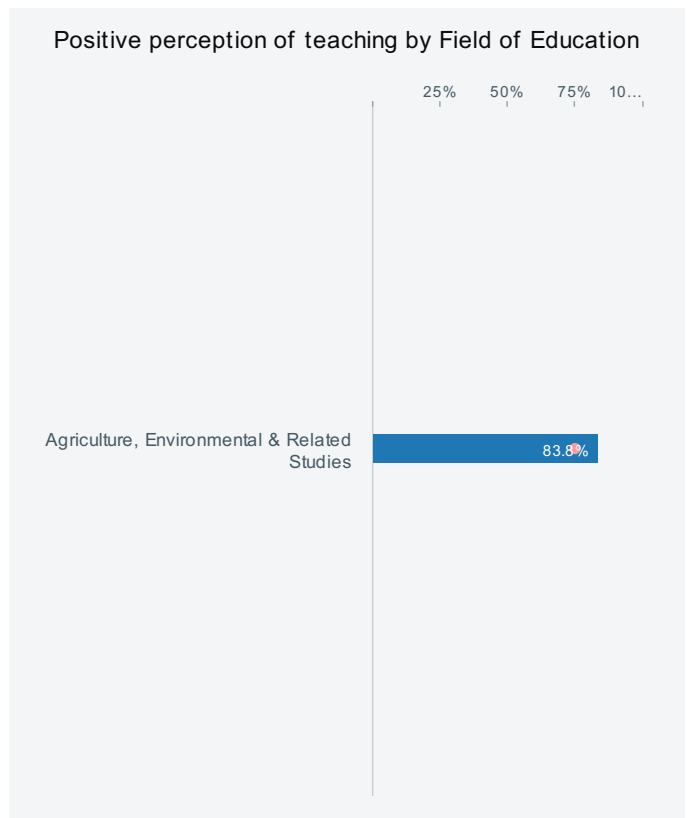
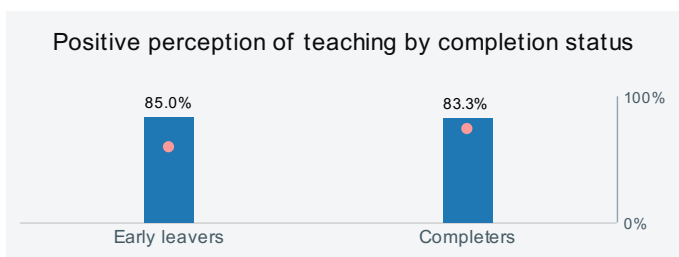
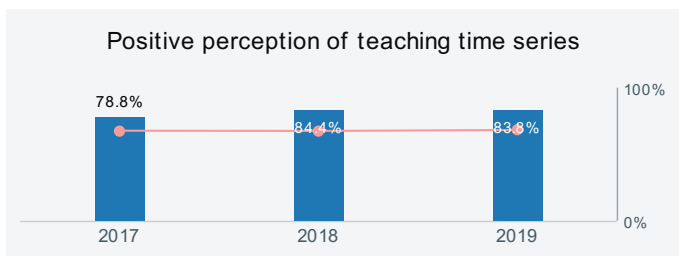
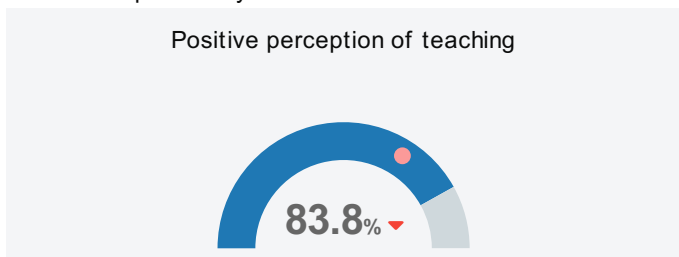
Proportion of VET students who were satisfied with training provided by Rural Industries Skill Training Centre Incorporated

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



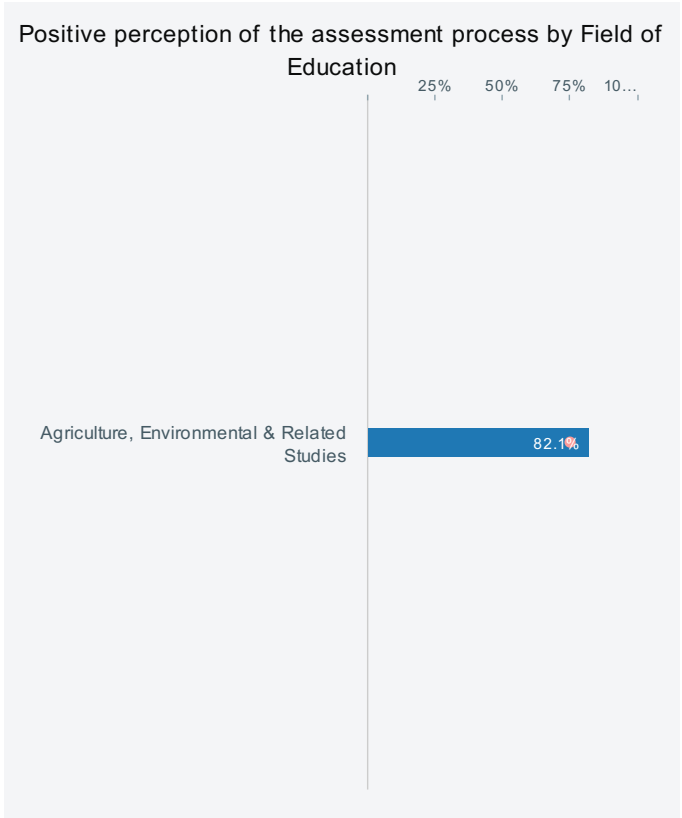
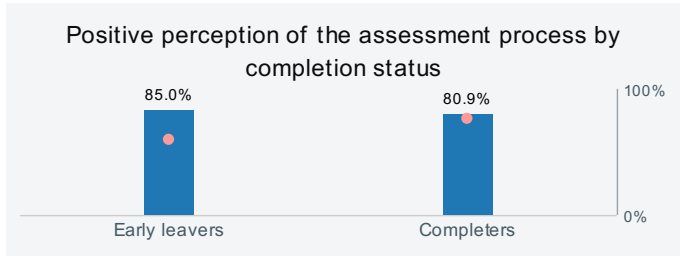
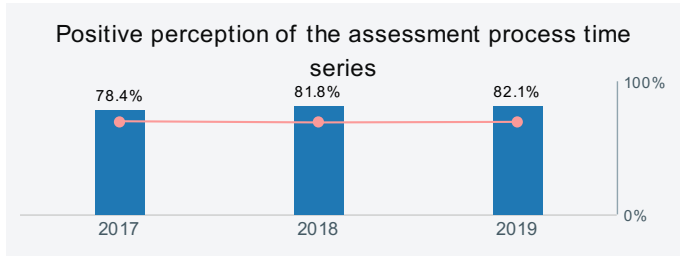
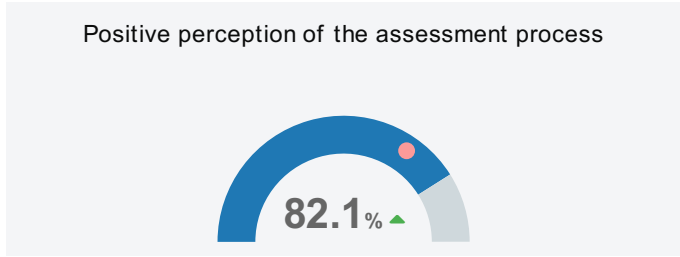
Proportion of VET students who reported a positive perception of teaching

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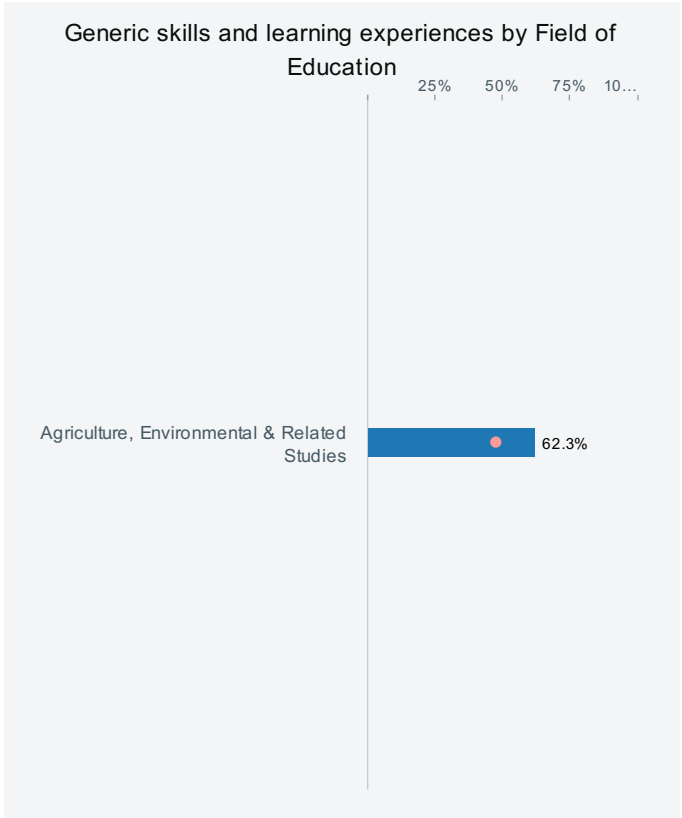
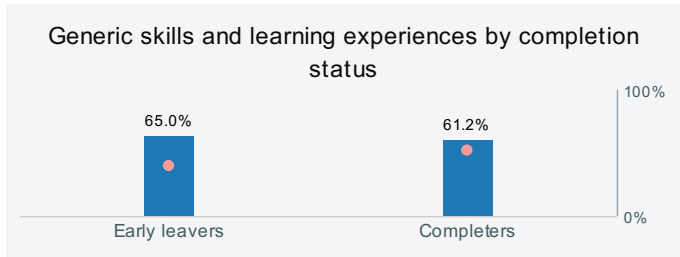
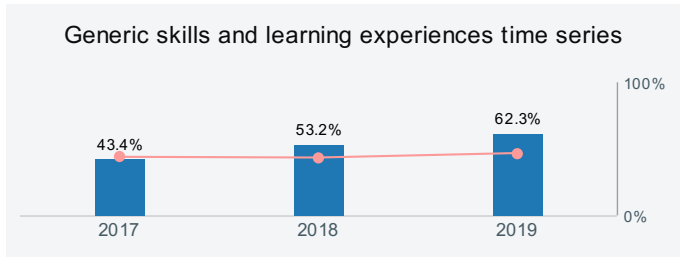
Proportion of VET students who reported a positive perception of the assessment process

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students who were satisfied with generic skills and learning experiences

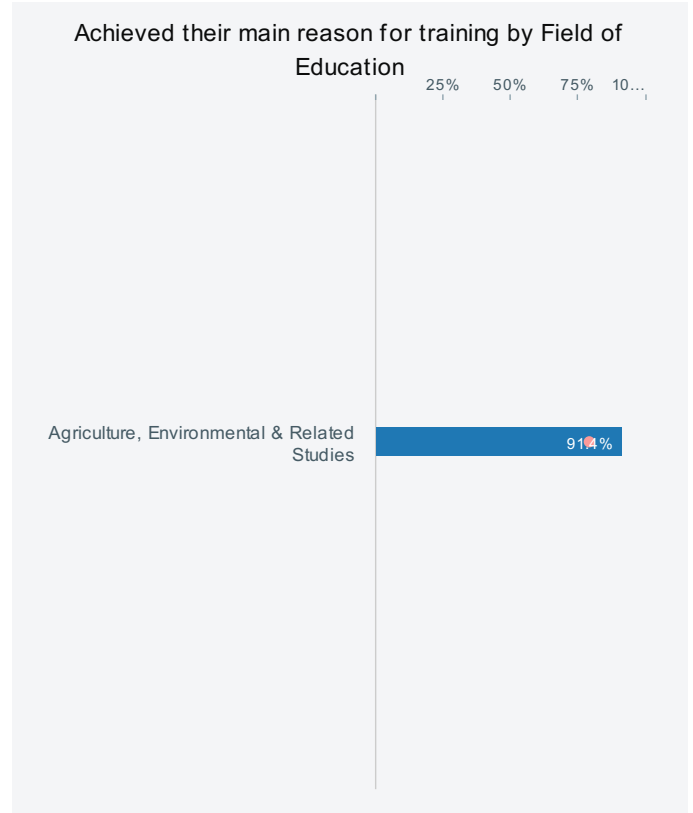
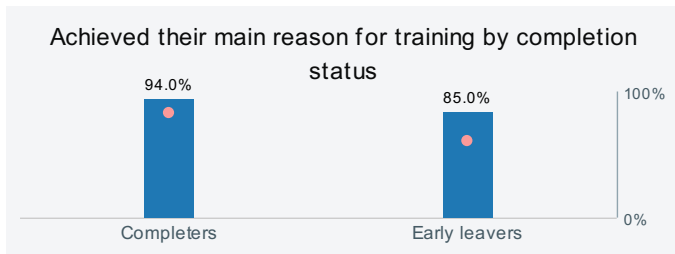
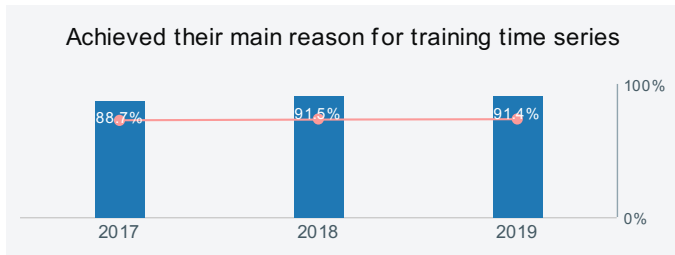
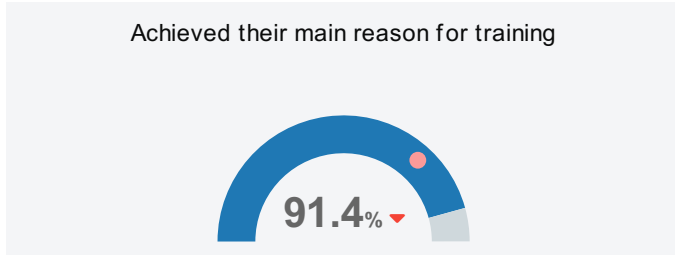
Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Student outcomes

Proportion of VET students who achieved their main reason for training

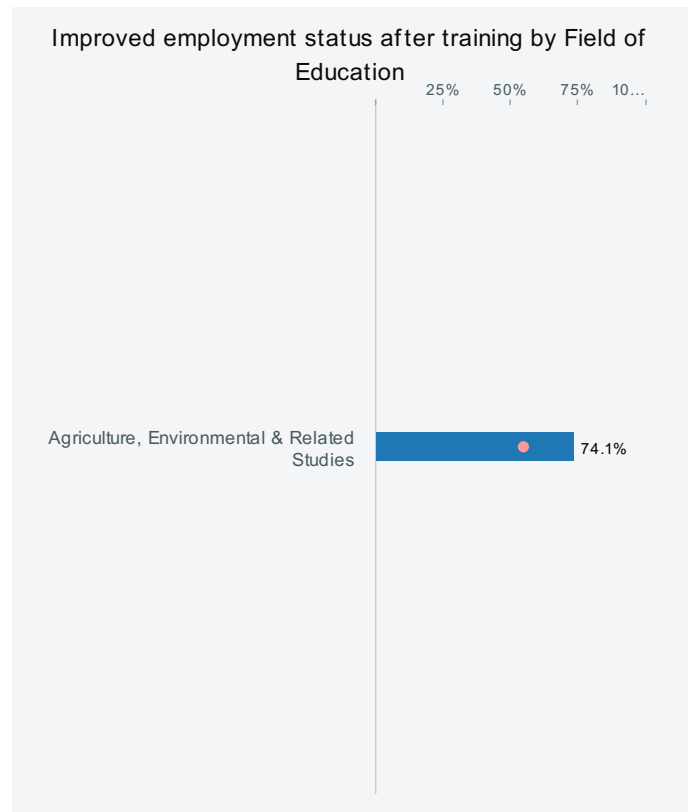
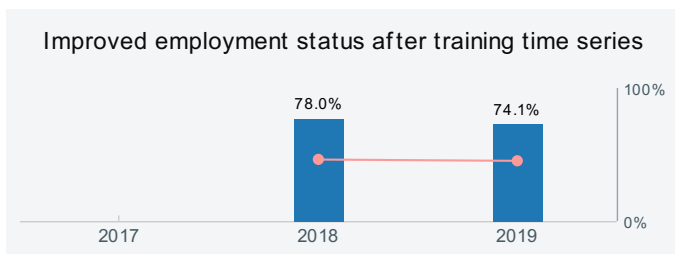
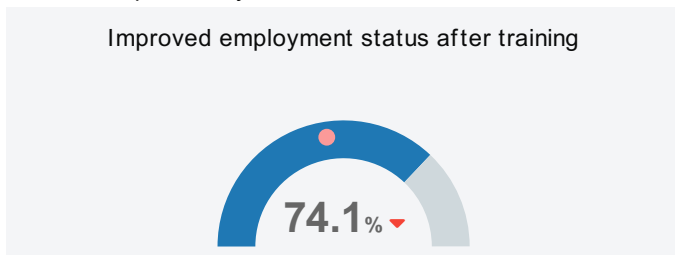
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Proportion of VET students with an improved employment status after training

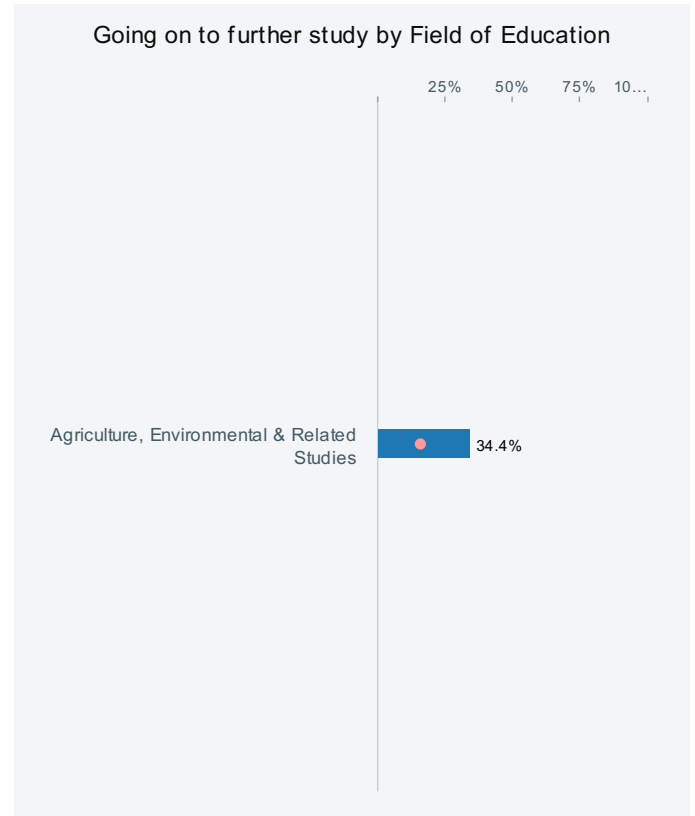
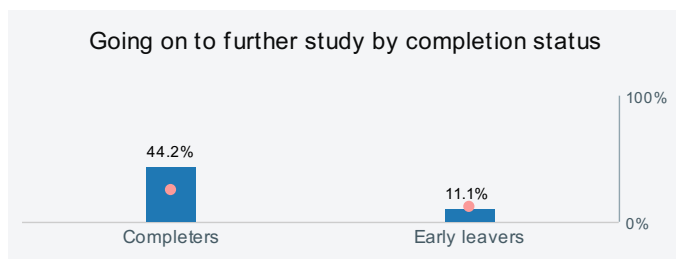
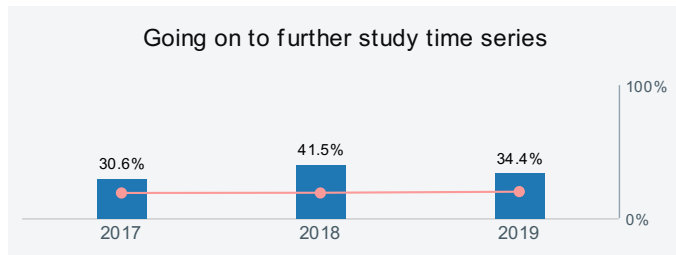
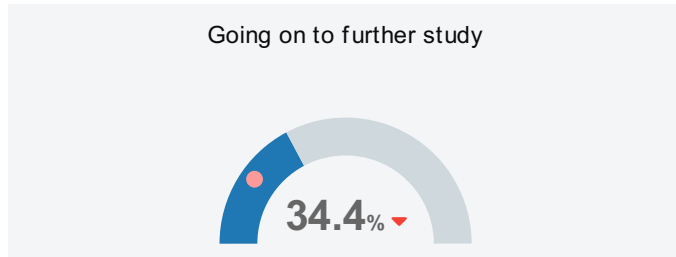
The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



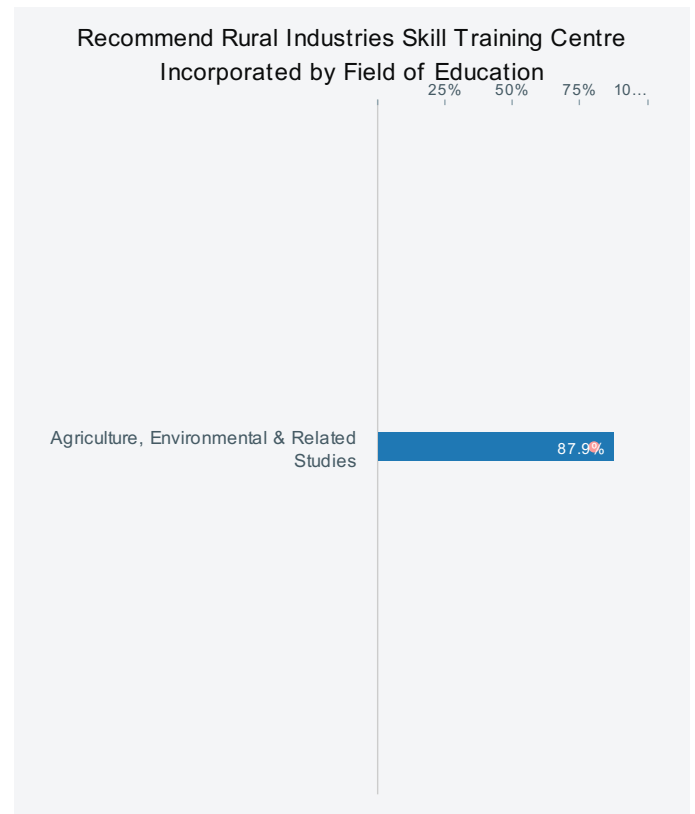
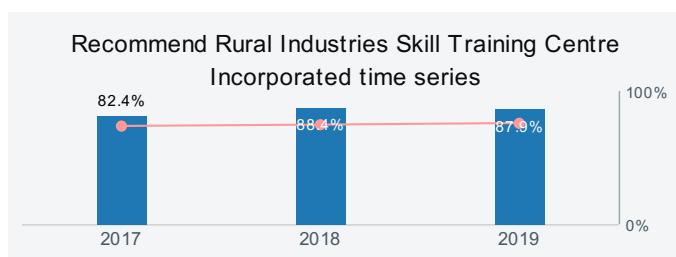
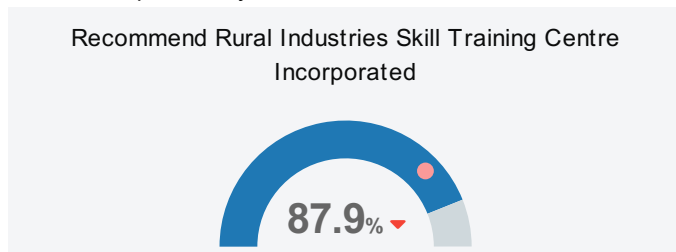
Proportion of VET students who went on to further study at a higher level than their completed training

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students who would recommend Rural Industries Skill Training Centre Incorporated

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

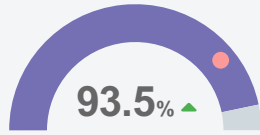


Employer feedback

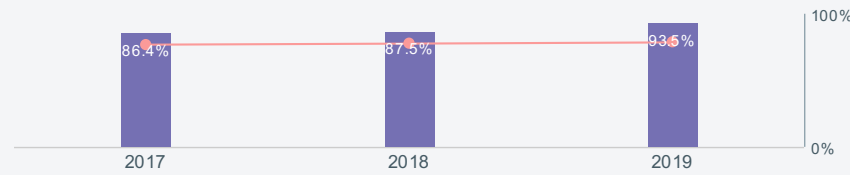
Proportion of employers who were satisfied with training provided by Rural Industries Skill Training Centre Incorporated

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Satisfied with training provided by Rural Industries Skill Training Centre Incorporated



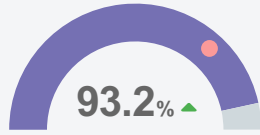
Satisfied with training provided by Rural Industries Skill Training Centre Incorporated time series



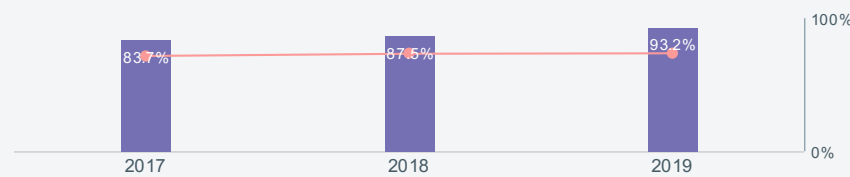
Proportion of employers who would recommend Rural Industries Skill Training Centre Incorporated

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Would recommend Rural Industries Skill Training Centre Incorporated



Would recommend Rural Industries Skill Training Centre Incorporated time series

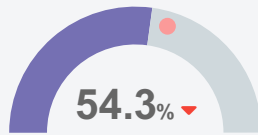


Proportion of employers who reported improvement in the generic skills of their apprentices and trainees

The methodology used to construct this measure was changed for the 2017 survey. So, the 2016 results are not directly comparable to the results from 2017 onwards.

Rural Industries Skill Training Centre Incorporated ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Improvement in generic skills



Improvement in generic skills time series

